

An Evaluativestudy of the E-governance Model of Gujarat State of India

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Abstract

Ours is an age of Science, Technology and Management. Technology has changed many things of the world. Changing in government administrative structure is one of the effects of it. Government of Gujarat has taken a giant shape especially in administration structure by use of e-governance. Today, Gujarat Government Focuses on growth and development of new and emerging technology areas. It has been increasingly using the information and communication Technologies to offer citizen burred service as per convenient location with an initiative to improve the reach, make services more transparent and reduce time with reducing costs. The government is also proactive in its initiatives and ranks first state in the country to have made e-Governance functional in all its Municipalities and Municipal Corporations. Gujarat Government promotes information sharing with the citizen by way of display and disclosure of information of large number of functional departments and their subordinate organizations through their respective websites which act as 'Information Tools' in the State. State Government has adopted Innovative, constructive and result oriented progressive policies for the promotion of e-governance in the State. Through the Nodal Agency, the Government's Science and Technology Department positions Gujarat, as a Key State in the knowledge Economy sector and acts as a medium to make government-citizen Interface more effective, transparent and efficient. Gujarat is an aspiring leader with e-readiness initiatives with the IT Policy 2006-2011. Gujarat has been position at L2 stage in Information Communication Technologies (ICTs) which is categorized based on Environment, Readiness and Usage of Applications. It stands as an aspiring leader ranking to 31st Top Hotspots in the world and minimizing to reach the goal.

*Today, the world has become an economic village. Therefore, there is a great need to study major changes in recent e-governance, government administrative structure. My research paper entitled '**An Evaluative Study of the E-governance Model of Gujarat State of India**' highlights the basic structure of e-governance and various project and various policies such as Website Development Policy Training Policy, Total Service Provider Policy, Language Standardization Policy, IT Policy for growth and services to the citizens. An attempt has been made to prove that the Gujarat government promotes information sharing with the citizen by way of display and disclosure of information of large number of functional departments and their subordinate organizations through their respective websites which act as information tools in the state.*

This paper also discusses the VAT, IWDMS, E-City, Health Management Information System, e-Dhara, E Gram-gram-Vishvagram, SWAGAT Online, GSWAN which is useful to know the role of Gujarat government to provide services for the economic development of the country too. An attempt has been made in his paper to highlight some significant services provided by Gujarat government to the citizens.

This paper also gives important suggestions for better structure and services of Gujarat Government by e-governance structure to the citizens and to the nation. This paper also incorporates data analysis and suggestions for better services by e-governance structure of Government of Gujarat state of India.